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Finally, we inform you that the CLIENT File of PriorityVillas, where all your data are stored, complies with all security measures that guarantee the confidentiality and security of the processing of your data and that therefore we guarantee you the highest possible security regarding any information you provide to us.

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HOLIDAY RENTAL MARKETING, S.L.

Tax ID No.: B57809808

GENERAL CONDITIONS

CANCELLATION OF CONTRACT BY THE CLIENT

Cancellation occur the following will be charged as a penalty:

- If canceled or modified up to 30 days before arrival date, 100% of the prepayment of 30% reservation confirmation will be refunded.
- If canceled or modified later or no-show, there will be no refund.

There will be FERTILIZERS if the client desists from the services voluntarily before completing their stay.

CHANGES BY THE COMPANY

In the event of unforeseen and not attributable to the company causes, accommodation could not be occupied, the company can provide the customer with accommodation of equal or superior characteristics without reimbursement by either party.

HOUSE RULES

Dear Guest,

Thank you very much for your stay with Priority Apartments. Please, read this document carefully. It will be helpful during your stay at the apartment.

CHECK IN: From 14:00

CHECK OUT: Maximum to 11:00

GARBAGE: Please, all garbage must be disposed of properly in the dumpsters located conveniently around the property. You will find recycling dumpsters outside the apartment at the street. The tenants shall not place or allow to be placed dirt, garbage or refuse in the halls, elevators, and public areas of the building. **City Council rules:** from 19:00 until midnight. No garbage or other refuse shall be stored on the premises for extended periods of time. Remind to *trough it all out before you leave the apartment at your check out time.*

TOWELS USE: Please, make responsible use of towels, avoiding make-up, hair dye or use them to remove waterproof sunscreen.

DAMAGES: Guests will be strictly held responsible for damages in the apartment and to the common areas. They are also responsible for damage done by their guests.

AIR CONDITIONING: Please, remind to turn off all air conditioning devices when you leave the apartment every time.

WATER/ELECTRICITY: Please, help us to save water and electricity.

KEYS: Please, do not leave your keys on the back side of the door lock when you leave the apartment. Then you will not be able to access. If for any reason you get locked out of your apartment or you request a lock change there will be a penalty charge.

ILLEGAL USE OF PREMISES - All guests are required not to engage in or permit unlawful activities. This includes under age drinking, illegal drug related activities in the apartment and high level of noise. We advise then the guests to always close the doors and windows when they go out. It is forbidden to throw waste in the toilets or in any other place not predicted for this purpose like outside the house or in its vicinity.

PENALTIES: (they will be charged from the damage deposit paid at the check in time)

- Loss of keys: 30€
- Incorrect towel's use: 30€
- Garbage on the common areas, building, or inside apartment: 50€
- Smoking: 150€
- Late Check-out: 100€

ADDITIONAL INFORMATION:

- Emergencies (Police/Ambulance): 112
- Taxi: (0034) 971 201 212
- Priority Apartments' Headquarters: (0034) 971 252 260 (just from 10am to 18pm)
- For additional questions about the stay please contact info@priorityapartments.com

**PLEASE RESPECT THE REST OF THE NEIGHBORS.
SILENCE FROM 22:00 ON WEEKDAYS AND FROM 00:00 ON WEEKENDS IS REQUIRED.
*IF YOU VIOLATE THIS RULE WILL BE PENALIZED BY THE ENTIRE DEPOSIT.**

